17/10/25

TM253283Y

Reg. No :.....

Name :.....

MASTER'S DEGREE (C.S.S) EXAMINATION, OCTOBER 2025

2024 ADMISSIONS REGULAR

SEMESTER III - CORE COURSE

ND3C10TM20 - Hospital Management

Time : 3 Hours

Maximum Weight : 30

Part A

I. Answer any Eight questions. Each question carries 1 weight (8x1=8)

1. Write on catering industry.
2. Explain importance of resources in management.
3. Explain importance of authority in management.
4. Explain the functions of menu.
5. Discuss the term sales records.
6. Explain the objectives of staff training.
7. Briefly write custom shows
8. Write a note on creating a power point slide.
9. Explain data entry window of SPSS.
10. Discuss on steps involved in the construction of a graph.

Part B

II. Answer any Six questions. Each question carries 2 weight (6x2=12)

11. Distinguish between commercial and non-commercial food service establishments.
12. Explain line and staff organisation.
13. Explain on menu presentation.
14. Explain the concept of book keeping in accounting.
15. Elaborate on training process.
16. Describe the slide design.
17. Explain the advantages of using power point presentation.
18. Discuss the data view and variable view in SPSS.

Part C

III. Answer any Two questions. Each question carries 5 weight (2x5=10)

19. Discuss about tangible tools.
20. Elaborate on factors affecting menu planning.
21. Discuss in detail the Payment of Wages Act. Explain authorized deduction from wages.
22. Explain the advantages and disadvantages of SPSS software.