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B. COM DEGREE (C.B.C.S.S) EXAMINATION, NOVEMBER 2014 COMMON CORE I – FIRST SEMESTER COM1PMBS – PERSPECTIVES AND METHODOLOGY OF BUSINESS STUDIES

Time: Three Hours Maximum: 80 Marks

Part A (Short Answer Questions) Answer all questions. Each question carries 1 mark

- 1. What is meant by mixed economy?
- 2. Who appoints the Central Chief Information Commissioner?
- 3. In which year was the first five year plan introduced?
- 4. What is a Frivolous complaint?
- 5. Expand KPO.
- 6. List the 4P's in marketing.
- 7. What is IPR?
- 8. State the different factors of production.
- 9. What is NBFI?
- 10. What is meant by "After Market"?

(10x 1 = 10 Marks)

Part - B (Brief answer questions) Answer any eight questions. Each question carries 2 marks.

- 11. Distinguish between Direct tax and Indirect tax with examples.
- 12. Explain Plagiarism.
- 13. Define the term Consumer under Consumer Protection Act.
- 14. What is meant by Tangible product?
- 15. What is Quality Circle?
- 16. Define Business.
- 17. Explain Strategic Management.
- 18. What is Corporate Governance?
- 19. What is Business Environment?

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- 20. Who are Group Entrepreneurs?
- 21. Explain any two objectives of RTI
- 22. Who are the major Stakeholders of business?

 $(8 \times 2 = 16 \text{ Marks})$

Part - C (Short essay) Answer any six questions. Each question carries 4 marks.

- 23. State the differences between Entrepreneur and Intrapreneur.
- 24. Explain the basic rights of consumers.
- 25. What are the objectives of HRM?
- 26. Which are the different methods of Business Regulation?
- 27. What are the features of Consumer Protection Act?
- 28. Discuss the principles of TQM.
- 29. What are the management problems in large organizations?
- 30. Which are the different factors affecting savings?
- 31. Explain the constitution of Central Information Commission.

 $(6 \times 4 = 24 \text{ Marks})$

Part - D (Essay) Answer any two questions. Each question carries 15 marks.

- 32. Explain SLEPT analysis highlighting its importance in business.
- 33. What is mobilization of financial resources for business? Also explain the various sources of business finance.
- 34. Elucidate the factors that decide the functioning of an organization.
- 35. Describe the different forums and their role in Consumer Protection Act, 1986.

 $(2 \times 15 = 30 \text{ Marks})$