

BACHELOR'S DEGREE (C.B.C.S) EXAMINATION, MARCH 2025
2017, 2018, 2019, 2020, 2021 ADMISSIONS SUPPLEMENTARY
SEMESTER VI - CORE COURSE (PSYCHOLOGY)
PY6CRT18 - Managing Behavior in Organizations

Time : 3 Hours

Maximum Marks : 80

Part A

I. Answer any Ten questions. Each question carries 2 marks**(10x2=20)**

1. Write a short note on Nominal Group Technique (NGT)?
2. Define Drop error and Go error in decision making process and explain its impact in organization's effectiveness?
3. Define organizational conflict and explain advantages and disadvantages of organizational conflict?
4. Explain the two important strategies adopted by the organization for employee empowerment?
5. "An outsider can fully grasp or understand the culture of an organization simply by looking at artefacts visible from outside the company". Indicate whether this statement is true or false and explain the reasons?
6. Differentiate strong and weak organizational culture?
7. Define term: Organizational Change?
8. Define Organizational Development?
9. Define stress and Organizational Stress?
10. Explain how the level of stress influences performance level of employees especially during their eustress and distress situation? Explain it by plotting a graph?
11. Define ethics? Enumerate any 5 important good ethics in workplace?
12. Define POSH ACT.

Part B

II. Answer any Six questions. Each question carries 5 marks**(6x5=30)**

13. Imagine that your good friend is starting a new job next week as a manager. What recommendations would you give your friend to be successful with decision making at work?
14. Brief about the importance of negotiation in an organization and explain Negotiation process?
15. How does national culture affect an organization? What happens when an organizational culture is transported to another country?
16. What is a strong organizational culture and explain benefits of having a strong organizational culture?
17. Describe how stories, rituals, material symbols, and language shape an organization's culture?
18. Explain Lewin's model of organizational change?
19. Write a short note on different types of employee counselling? Explain how each of the counselling type help an employee for managing his stress?
20. Explain the concept, need and objectives of employee counselling?
21. Explain diverging views on social responsibility?

Part C

III. Answer any Two questions. Each question carries 15 marks**(2x15=30)**

22. Explain the nature of decision making. Enumerate different types of decisions with the help of examples?
23. Explain the stages of a conflict (conflict process) covering the birth, rise, and ending in it?

24. Explain different OD interventions that helps an organization to improve its performance and effectiveness?
25. Explain the nature, concept and importance of social responsibility with examples?