

TB245684D

Reg. No : .....

Name : .....

**BACHELOR'S DEGREE (C.B.C.S) EXAMINATION, NOVEMBER 2024**

**2022 ADMISSIONS REGULAR**

**SEMESTER V - CORE COURSE (PSYCHOLOGY )**

**PY5CRT14 - Foundations of Organizational Behavior**

**Time : 3 Hours**

**Maximum Marks : 80**

**Part A**

**I. Answer any Ten questions. Each question carries 2 marks**

**(10x2=20)**

1. Differentiate between Span of control and Chain of command?
2. What are the functions of a Manager?
3. What are the essential characteristics of a bureaucracy?
4. Define Bureaucracy. Give two examples of bureaucracy
5. Describe Pygmalion Effect
6. What is Management by Objective (MBO)
7. Discuss the importance of organizational communication?
8. "The eyes are the windows to the soul". Explain.
9. What is Authentic leadership?
10. Who is an employee oriented leader?
11. Define Social Loafing in groups
12. Write down any 6 differences between groups and teams in an organization?

**Part B**

**II. Answer any Six questions. Each question carries 5 marks**

**(6x5=30)**

13. Elucidate the contributing disciplines to the field of Organizational Behavior
14. Discuss input-output model in an organization with a diagram?
15. Discuss the merits and demerits of centralization and decentralization?
16. Discuss Self Efficacy Theory and how it can be increased
17. Discuss the Need Hierarchy Theory of Motivation
18. Discuss the purpose and importance of organizational communication
19. Discuss the characteristics of a good leader and explain the following leadership styles a) Autocratic  
b) Democratic c) Laissez Faire ?
20. Discuss the dimensions and basic principles of trust in leadership?
21. Differentiate individual and group decision in an organization? Illustrate the various techniques in Group Decision Making

**Part C**

**III. Answer any Two questions. Each question carries 15 marks**

**(2x15=30)**

22. Discuss Max Weber Bureaucratic Theory? List out and explain advantages and disadvantages of bureaucracy?
23. Discuss Porter-Lawler Model of motivation?
24. Discuss the importance of communication in an organization? Elaborate the informal communication and its types that exists in an organization?
25. Explain the various theories of Leadership.