ТВ	173630D Reg. No:
	Name:
BMS DEGREE (C.B.C.S.S.) EXAMINATION, OCTOBER 2018 (2017 Admissions Regular, 2016 Admissions Supplementary/Improvement & 2015 Admissions Supplementary) SEMESTER III - COMPLEMENTARY COURSE (INTERNATIONAL BUSINESS)	
CO3C05TB – MARKETING MANAGEMENT	
Tin	ne: Three Hours  PART A  Maximum marks: 80
I.	Answer all questions. Each question carries 1 mark
1. 2. 3. 4. 5.	Define need. Define product orientation. What is differentiation? Define a Service? What is Publicity?
6.	What is a marketing channel?
	PART B (6x1=6)
II.	Answer any seven questions. Each question carries 2 marks
11. 12. 13. 14. 15.	Explain "marketing orientation"  How can you use insights in marketing?  What do you mean by USP? Give an example  Explain positioning.  What do you understand by PLC?  Explain the concept of branding.  What is direct marketing?  What is publicity?  What do you understand by horizontal marketing system?  What is corporate retailing?  (7x2=14)
	PART C
Ш	Answer any five questions. Each question carries 6 marks
18. 19. 20. 21. 22.	Explain the role of insights in marketing? What is positioning? What are the steps in positioning? Explain in detail What is targeting? How will you decide a target market? What is penetration pricing? Explain with an example. Discuss the common methods of pricing? What do you understand by public relations? What are the benefits? Discuss the ethical issues in direct marketing.

(5x6=30)

24. How can you motivate channel members?

## **PART D**

## IV Answer any two questions. Each question carries 15 marks

- 25. What is segmentation? List and explain the bases of segmentation with examples.
- 26. What do you understand by PLC? Explain the different stages of PLC using a diagram. What are the marketing strategies to be adopted in each stage of the PLC?
- 27. What is IMC? Explain various promotional strategies using suitable examples
- 28. What are the multiple channels of distribution? What is retailing? Explain in detail.

(2x15=30)