

MASTER'S DEGREE (C.S.S) EXAMINATION, NOVEMBER 2024
2023 ADMISSIONS REGULAR
SEMESTER III - PSYCHOLOGY ELECTIVE COURSE
PY3EB01TM - Advanced Organizational Behavior

Time : 3 Hours

Maximum Weight : 30

Part A

I. Answer any Eight questions. Each question carries 1 weight**(8x1=8)**

1. Explain the benefits of Diversity at work.
2. Define organizational misbehaviour.
3. Write a note on Personality profiling using DISC methodology.
4. Explain the Mayer-Salovey model of EQ.
5. What functions does rewards serve in organizations?
6. Explain the informal networks in communication.
7. Discuss the main components of Trust in leadership.
8. Describe the concept of market culture.
9. Define Power and explain the concept using an example.
10. Discuss how quality circle can improve the overall performance of the company, as well as the workers' quality of life at work?

Part B

II. Answer any Six questions. Each question carries 2 weight**(6x2=12)**

11. What is meant by diversity? Discuss the levels of diversity?
12. Describe how the Johari Window can be employed to improve interpersonal communication in teams.
13. How can one become socially intelligent?
14. Discuss Trust and the importance of building Trust in organizations.
15. Discuss various factors that act as threats to group effectiveness?
16. Write a short note on the following topics. A) Whistle blowing b) Fish bowling Technique
17. Discuss Quality of Work Life.
18. Highlight Kotter's Eight Step Plan for implementing change.

Part C

III. Answer any Two questions. Each question carries 5 weight**(2x5=10)**

19. Summarize the FIRO B test of personality clearly outlining the components in terms of expressed and wanted needs.
20. Discuss the various types of communication in organizations.
21. Discuss different strategies that can be implemented by organizations to improve their decision-making process?
Explain in detail the role of the Six Thinking Hat technique in the decision-making process?
22. Describe Johari Window and its application in the work place.