Reg. No :.....

MASTER'S DEGREE (C.S.S) EXAMINATION, MARCH 2024 2022 ADMISSIONS REGULAR SEMESTER IV - Psychology PY4EB02TM - Human Resource Development

Time: 3 Hours Maximum Weight: 30

Part A

I. Answer any Eight questions. Each question carries 1 weight

(8x1=8)

- 1. What is meant by professional ethics?
- 2. What are the merits and demerits of internal sources of recruitment?
- 3. Elaborate on the merits and demerits of external sources of recruitment.
- 4. Why should training programs be evaluated?
- 5. The "career ladder" is often not an accurate description of how people progress through their careers. Explain.
- 6. What is meant by the mid-career stage?
- 7. Explain the concept of the "Glass Ceiling" and how it can be countered?
- 8. What does workers' participation mean?
- 9. What is organizational counseling?
- 10. What is a background check and how does it help in the selection process?

Part B

II. Answer any Six questions. Each question carries 2 weight

(6x2=12)

- 11. How far do you think it is possible to agree with both the 'best fit' and 'best practice' perspectives on HRM? In what ways are they compatible with each other?
- 12. How do human resource practices help organizations satisfy the needs of their stakeholders?
- 13. Clarify the need for control and evaluation procedures in recruitment
- 14. To help employees have a successful career, companies should give challenging work experiences. Justify.
- 15. Discuss the merits and demerits of promotion by seniority in organizations.
- 16. What are a few ways to improve the quality of work-life in an organization?
- 17. How does variable pay for sales work?
- 18. What is meant by piece rate incentive?

Part C

III. Answer any Two questions. Each question carries 5 weight

(2x5=10)

- 19. How is HR Forecasting an important activity for growing a business?
- 20. How are learning and organizational objectives used in the training design and development process?
- 21. Discuss how Career Development is important in an organization
- 22. Careers are owned by individuals and the primary responsibility for managing them falls to the individual; organizations have a role in supporting and encouraging this. Justify.