Reg. No	*
Name :.	

BACHELOR'S DEGREE (C.B.C.S) EXAMINATION, MARCH 2024 2023 ADMISSIONS REGULAR

SEMESTER II - B.M.S CORE COURSE

MS2C05B23 - Organizational Behaviour

Time: 3 Hours

Maximum Marks: 80

Part A

I. Answer any Ten questions. Each question carries 2 marks

(10x2=20)

- Explain the terms Values and Beliefs in an organisational behaviour context.
- 2. Describe the practical applications of organisational behaviour.
- State and briefly explain the basic assumptions followed in the study of Human Behaviour.
- 4. Define Human Behaviour.
- 5. What are the implications in understanding human behaviour?
- 6. Define Communication in an organisational context.
- 7. What is Johari Window?
- 8. List two important behaviours of individuals composing a team.
- 9. Give Robbin's definition of group. What is the significance of this particular definition.
- 10. Explain how sexual harassment is about the abuse of power?
- 11. Share your thoughts on the meaning and the importance of work-life balance in any organisation.
- 12. Differentiate Proactive and Reactive Change with examples.

Part B

II. Answer any Six questions. Each question carries 5 marks

(6x5=30)

- 13. Differentiate between Autocratic and Custodial Model of OB.
- 14. How does Organisational Behaviour as a field of study help in improving the ethical behaviour of employees and help balance their work-life conflicts?
- 15. Write short notes on classical conditioning.
- 16. Explain the Big Five dimensions of personality.
- 17. In your own words, briefly explain Maslow's theory of motivation.
- 18. "Most effective leaders show great concern for both the task and people". Comment on the validity of the statement.
- 19. Differentiate between team and groups in detail.
- 20. Discuss the current applications and future trends in OB.
- 21. "People resist change for the sake of resistance". Discuss.

Part C

III. Answer any Two questions. Each question carries 15 marks

(2x15=30)

- 22. Justify how do different disciplines contribute to the field of Organisational Behaviour? Explain each of the five main disciplines with the workplace concept that they impact on.
- 23. Explain Maslow's Hierarchy of Needs in an organisational context, in detail with a figure.
- 24. Discuss how a formal group differs from an informal group. Also highlight the merits of formal and informal group in an organisation.



25. Explain the following: (a) What is Power in an organisation and what does one mean by Dependency? (b) As part of power tactics, list and explain with examples the seven tactical dimensions or strategies used for same.

