

TB205681V

Reg. No : .....

Name : .....

**B. Sc. DEGREE (C.B.C.S.) EXAMINATION, NOVEMBER 2022**  
**2020 ADMISSIONS REGULAR AND 2019, 2018 ADMISSIONS SUPPLEMENTARY**  
**SEMESTER V - CORE COURSE (PSYCHOLOGY)**  
**PY5CRT14 - FOUNDATIONS OF ORGANIZATIONAL BEHAVIOR**

Time : 3 Hours

Maximum Marks : 80

**Part A**

**I. Answer any Ten questions. Each question carries 2 marks**

**(10x2=20)**

1. What is meant by "soldiering"?
2. Explain the concept of "economic man"
3. What is centralization? Discuss two advantages of centralization
4. Define Matrix organization structure with a chart?
5. Define Motivation. Describe the three key elements of Motivation
6. Describe Pygmalion Effect
7. What is 'noise' in the communication process?
8. Discuss the four types of grapevine rumors
9. What is initiating structure?
10. Highlight Situational Leadership
11. Discuss any 6 reasons people join groups in an organization?
12. Discuss storming and forming stages in 5-Stage model of Group Development?

**Part B**

**II. Answer any Six questions. Each question carries 5 marks**

**(6x5=30)**

13. Illustrate the various roles played by Managers in an organization
14. Discuss the merits and demerits of centralization and decentralization?
15. Discuss how departmentation can be done in an organization and brief the major advantages of departmentation?
16. What are the key elements of McClelland's Need Theory
17. Explain in detail Alderfer's ERG Theory of Motivation?
18. Discuss the purpose and importance of organizational communication
19. Discuss the dimensions and basic principles of trust in leadership?
20. List down and explain any ten traits of a good leader ? Differentiate a transactional leader from a transformational leader?
21. Explain social identity theory as an explanation to why people form groups

**Part C**

**III. Answer any Two questions. Each question carries 15 marks**

**(2x15=30)**

22. Discuss Max Weber Bureaucratic Theory? List out and explain advantages and disadvantages of bureaucracy?
23. Elaborate Goal Setting Theory. How can goal setting be implemented in organizations?
24. What are the different barriers to communication? How can communication be improved at the individual and organizational levels

25. Discuss the characteristics of a good leader and explain different types of leadership styles?