

**B.M.S DEGREE (C.B.C.S.S) EXAMINATION, OCTOBER 2018**  
**(2016 Admission Regular & 2015 Admission Supplementary)**  
**SEMESTER V - CORE COURSE (INTERNATIONAL BUSINESS)**  
**CO5B13TB - ENTERPRISE RESOURCE PLANNING**

Time : 3 Hours

Maximum Marks : 80

**Part A**

**I. Answer all questions. Each question carries 1 marks** **(6x1=6)**

1. What are the ways for cost of implementing an ERP system?
2. How ERP avoid data and operations redundancy?
3. What is external data?
4. List the components of EIS
5. Why do we use treasury component of Finance module?
6. Name the three phases of implementation lifecycle on an ERP.

**Part B**

**II. Answer any Seven questions. Each question carries 2 marks** **(7x2=14)**

7. Describe ERP on MIS function
8. Describe the advantages of ERP II over ERP I
9. Define BMM
10. Differentiate internal and external data
11. List the activities done by the human resource management information system.
12. Explain different types of information
13. Draw the DSS architecture
14. What is SSA?
15. Explain ERP implementation life cycle
16. Why do we do testing during implementation of ERP

**Part C**

**III. Answer any Five questions. Each question carries 6 marks** **(5x6=30)**

17. Write a note on Quality management module
18. Explain SaaS
19. Explain the concept of Integrated management Information System(IMS)
20. What type of system helps the top level managers to take a decision and achieve the main objectives?
21. Explain the challenges of BPR.
22. Define quality management
23. Explain SSA
24. Differentiate team training and end user training

**Part D**

**IV. Answer any Two questions. Each question carries 15 marks** **(2x15=30)**

25. How can we evaluate the ERP in small business and how it reflects in the business productivity
26. Explain the different phases of BPR.
27. Describe the various modules of ERP
28. Why ERP is up to date? what is the benefit over it?