

TB221200V

Reg. No :

Name :

B. A. DEGREE (C.B.C.S.) EXAMINATION, NOVEMBER 2022
(2022 Admissions (regular) 2021 Admissions (Improvement / Supplementary), 2020, 2019, 2018, Admissions
Supplementary)

SEMESTER I - CORE COURSE (ENGLISH LITERATURE AND COMMUNICATION STUDIES)
CE1B01B18 - ENGLISH IN INFORMAL SITUATIONS

Time : 3 Hours

Maximum Marks : 80

Part A

I. Answer any Ten questions. Each question carries 2 marks

(10x2=20)

1. Describe telephone etiquette.
2. Define cabana and studio as two different types of hotel rooms.
3. List out two phrases used by hotel receptionist during check-out.
4. Recall the meaning of the following words: a. Lookalike b. bae
5. Outline the points to be kept in mind while describing object/thing.
6. Construct sentences with the following millennial words: a. Hangry b. squad
7. What is the difference between intensive and extensive reading?
8. What are predictions?
9. Define effective listening.
10. What is a blurb?
11. The most common expression for making request is
12. Express in two sentences to show disagreement in a subtle way.

Part B

II. Answer any Six questions. Each question carries 5 marks

(6x5=30)

13. You want to book a hotel room. List out 5 details that you will include in your telephonic conversation with the receptionist. (Just list out the details)
14. Develop a conversation between you, your doctor and the nurse on your chicken pox.
15. Elucidate the different types of hotel rooms by elaborating its features.
16. You are selected to play lead role in the college drama team. Write a diary entry expressing your joy and surprise.
17. Describe your mother/ father.
18. Describe barriers to effective learning.
19. Write the recipe for making coffee.
20. Explain the subtle ways of reminding.
21. Discuss transactional conversation. Provide a conversation to illustrate a transactional pattern of conversation.

Part C

III. Answer any Two questions. Each question carries 15 marks

(2x15=30)

22. Review a book written by an Indian author.
23. Write a review of a novel you recently read.

24. Complete the story; It had been over two hours waiting for the train. Ruhi was getting restless. Suddenly she...
25. Describe the ways you can motivate a team.