BMS DEGREE (C.B.C.S.) EXAMINATION, NOVEMBER 2022

(2022 Admissions (regular) 2021 Admissions (Improvement / Supplementary), 2020, 2019, 2018, Admissions Supplementary)

SEMESTER I - CORE COURSE (INTERNATIONAL BUSINESS) MS1B01B18 - MANAGEMENT CONCEPTS AND PRACTICES

Time: 3 Hours Maximum Marks: 80

Part A

I. Answer any Ten questions. Each question carries 2 marks

(10x2=20)

- 1. Briefly discuss the three levels of management.
- 2. Explain management as an art and science.
- 3. What were the key learning or conclusions derived from the hawthorne studies?
- 4. Describe the drawbacks of scientific management.
- 5. Share your inferences on how the roman catholic church influenced the evolution of management concepts. Discuss with the help of their three principles.
- 6. Discuss communication and its types.
- 7. Describe in detail the various types of plans that are generally devised by management stakeholders.
- 8. Discuss in detain any two types of departmentation of your choice with examples.
- 9. Define departmentation as an element of organising.
- 10. List the important reasons for undertaking controlling as a process in an organisation.
- 11. List four similar effective styles of leadership.
- 12. Describe the importance of leadership in the workplace.

Part B

II. Answer any Six questions. Each question carries 5 marks

(6x5=30)

- 13. Explain nature of management.
- 14. Explain the five functions of management.
- 15. How can managers improve the effectiveness of MBO?
- 16. Determine the limitations of planning.
- 17. What are the five elements of MBO process? Discuss.
- 18. What do you mean by 'framing a decision'? Explain this important step of decision making with the help of a hypothetical example.
- 19. List and briefly explain the four types of authority generally found in the workplace.
- 20. Discuss the techniques of coordination.
- 21. Discuss Leadership as a Continuum with the help of a diagram.

Part C

III. Answer any Two questions. Each question carries 15 marks

(2x15=30)

- 22. Describe in detail the differences between administration and management in terms of functions and applicability.
- 23. In detail explain the 14 principles of management as suggested by Henry Fayol, with the help of examples.

- 24. Discuss decision-making and devise the various steps involved in the decision-making process.
- 25. Describe in detail the effective and ineffective styles of leadership.