

TM211440TR

Reg. No :

Name :

M. Sc. DEGREE (C.S.S.) EXAMINATION, NOVEMBER 2021
[2021 Admissions Regular and 2020 Admissions Improvement & Supplementary]
SEMESTER I - CORE COURSE (RESOURCE MANAGEMENT AND INTERIOR DESIGNING)
RM1C01TM20 - ADVANCED RESOURCE MANAGEMENT

Time : 3 Hours

Maximum Weight : 30

Part A

I. Answer any Eight questions. Each question carries 1 weight

(8x1=8)

1. Write on characteristics of life cycle of management.
2. Write on different tools in time management.
3. Enlist few methods of resolving conflicts.
4. What is quality control in management?
5. Define labour turnover.
6. Discuss the significance of human resource development.
7. Enlist few ways to resolve management stress.
8. Write on the significance of trade unions in organisation.
9. Define human audit.
10. Write on significance of research in organisational resource management.

Part B

II. Answer any Six questions. Each question carries 2 weight

(6x2=12)

11. Discuss the concepts and features of family as a system.
12. Explain the need controlling in management.
13. What are the features of planning? Write on various types of plans.
14. Write short note on job changes.
15. Discuss on the significance salary administration.
16. Explain in detail workers participation in management. How we can ensure workers participation in management?
17. What is meant by burnout? Write in detail the strategies to resolve burnout.
18. Explain the scope of research in human resource management.

Part C

III. Answer any Two questions. Each question carries 5 weight

(2x5=10)

19. Discuss the importance of recruitment. Explain various selection procedures.
20. Define management. Discuss management as an evolving discipline.
21. Elaborate on employee training and appraisal.
22. Write in detail a) human relations b) quality of work life c) causes of stress.