

TM2111000TR

Reg. No :

Name :

M. Voc DEGREE (C.S.S.) EXAMINATION, NOVEMBER 2021
[2021 Admissions Regular and 2020 Admissions Improvement & Supplementary]
SEMESTER I - GENERAL (FOOD PROCESSING TECHNOLOGY)
VFPT1G03TM20 - ORGANISATIONAL BEHAVIOUR AND HRM

Time : 3 Hours

Maximum Weight : 30

Part A

I. Answer any Eight questions. Each question carries 1 weight

(8x1=8)

1. What do you mean by perception and explain its importance?
2. What is the perceptual organization in the process of perception?
3. Explain the characteristics of a team.
4. Explain the method of brainstorming.
5. Differentiate between eustress and distress.
6. Explain the adult ego state in transactional analysis.
7. Describe the maintenance function of human resource management.
8. What are informal and formal succession planning?
9. Describe the training need analysis.
10. what do you mean by 360-degree appraisal?

Part B

II. Answer any Six questions. Each question carries 2 weight

(6x2=12)

11. Explain the big five model of human personality.
12. Identify the different types of groups in organizations.
13. How will you describe the term "organizational culture"?
14. Outline the concept "decentralization".
15. Explain the concept "human capital management".
16. Illustrate the challenges of human resource management in today's competitive environment.
17. What are the essentials of a good performance appraisal system?
18. Describe the five career stages in an individual's life.

Part C

III. Answer any Two questions. Each question carries 5 weight

(2x5=10)

19. Examine the determinants of human personality.
20. Explain in detail the group development process.
21. Analyze the different steps of change management. What are the different factors affecting organizational change?
22. Outline the sequence of steps in the selection process.