

TB162940B

Reg. No : .....

Name : .....

**BMS DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2017**  
**(2016 Admission - Regular & 2015 Admission – Supplementary / Improvement)**  
**SEMESTER II - CORE COURSE (INTERNATIONAL BUSINESS)**  
**CO2C04TB - ORGANIZATIONAL BEHAVIOUR**

**Time: Three Hours**

**Maximum Marks: 80**

**PART A**

**I. Answer all questions. Each question carries 1 mark.**

1. What is Group Cohesion?
2. Name any two commonly used personality assessment models.
3. List the three components of Basic OB Model.
4. What is Upward Communication?
5. What is a formal group?
6. What is Perception?

**(6x1=6)**

**PART B**

**II. Answer any seven questions. Each question carries 2 marks.**

7. Explain group dynamics.
8. Describe the strengths of Group decision making.
9. Define trait leadership style.
10. Describe conflict.
11. Explain the importance of feedback in a communication process.
12. Explain Psychoanalytic theory.
13. Define organisational culture.
14. Explain Quality Work Life.
15. What is Organizational politics.
16. Explain Interpersonal behavior.

**(7x2= 14)**

**PART C**

**III. Answer any five questions. Each question carries 6 marks.**

17. Describe the sources of resistance to change.
18. Define Maslow's theory of motivation.
19. Explain the difference between Teams and Groups.
20. Explain Vroom's Expectancy Theory.
21. Explain Transformational leadership style.
22. Explain Johari Window.
23. Identify the factors contributing to political behavior.
24. Explain Theory X and Y.

**(5x6=30)**

## **PART D**

### **IV. Answer any two questions. Each question carries 15 marks.**

25. Explain the concept of a group and the reasons for formation.
26. Explain two factor theory of motivation.
27. Explain Transactional analysis.
28. Discuss change process. Why people resist change?

**(2x15=30)**