

TM154530A

Reg. No:.....

Name:.....

**M. T .T. M. DEGREE (C.S.S.) EXAMINATION, MARCH 2017
SEMESTER IV – CORE COURSE (TOURISM & TRAVEL)
TM4C21M – HUMAN RESOURCE MANAGEMENT**

Time: Three Hours

Maximum Marks: 75

**PART A
Short Answer Questions**

I. Answer any five questions. Each question carries 3 marks

1. Explain the term job evaluation
2. What do you understand by the term Raiding?
3. Mention the different methods of training under the group knowledge – based methods
4. Briefly explain about job enrichment
5. State two significance of effective recruitment programme
6. What do you understand by financial incentives?
7. What is meant by participative management?

(5x3=15)

**PART B
Short Essay**

II. Answer any six questions. Each question carries 5 marks

8. Differentiate motivation from morale
9. Explain the significant objectives of training
10. How does a technological factor influence Human Resource Management?
11. Briefly explain different causes of grievances
12. Explain the role of trade unions for the effective conduct of business activities
13. What is meant by induction programme and explain its core phases?
14. Explain the significance of MBO
15. What do you understand by the collective bargaining?
16. Explain staffing as a relevant area of Human Resource Filed

(6x5=30)

**PART C
ESSAY**

III. Answer any two questions. Each question carries 15 marks

17. Explain compensation management and different methods adopted for fixing compensation
18. Elaborate the way in which an effective training programme provides successful framework for development of employees
19. Give a detailed description of the needs and significance of human resource development in tourism sector
20. How does effective conduct of HRM programme enables an organization to cope up with changing phase of tourism sector?

(2x15=30)