TM154520A	Reg. No:
	Name:

M. T.T. M. DEGREE (C.S.S.) EXAMINATION, MARCH 2017 SEMESTER IV – CORE COURSE (TOURISM & TRAVEL) TM4E01M - AIRFARES & AIRLINE MANAGEMENT

Time: Three Hours Maximum Marks: 75

All calculations must be shown on the answer script. Marks will not be given from any answer without calculations shown in the answer script.

The candidates are permitted to use calculators, Air Tariff and Airline passenger tariff extracts.

PART A

- I. Answer any five questions. Each question carries 3 marks
- 1. What is Chicago Convention?
- 2. What is the role of DGCA?
- 3. What is inflight services?
- 4. What is check in?
- 5. What is MCT?
- 6. What are special fares?
- 7. What is PTA?

(5x3=15)

PART B Short Essay

II. Answer any six questions. Each question carries 5 marks

- 8. Explain about TAAI.
- 9. Explain thefunctions of ICAO.
- 10. Write a note on warsaw convenction and its outcomes.
- 11. Mention the global indicator for the following journies.

al CAI - TNB -SYD

b]YMQ-NYC-LON-BRU

- 12. Find out the total flying hours for a journey leaves from TYO at 12:30 on Tuesday 10th November and arrieves in SYD at 15:55 on the same day.
- 13. Write the airline code and airport code.

Name of airline	Code	Name of airport	code
American airlines		Narita Airport Japan	
Canadian International		Tempelholf airport	
Lufthansa airlines		London Heathrow airport	
Alitalia Airlines		Newark airport	
Mexicana Airlines		Cochin international airport	

1 P.T.O

- 14. Calculate the local selling fare applying the necessary rounding units.
 - a] NUC 1471.04 South Africa
 - b] NUC 2132.01 India
 - c] NUC 1180.59 Newzealand
 - d] NUC 412.79 Singpore
 - e] NUC 1201.31 Canada
- 15. Explain the departure formalities in an airport.
- 16. Explain the different types of airline journies.

(6x5=30)

PART C

III. Answer any two questions. Each question carries 15 marks

17. Calculate the fare and comple the fare calculation box.

AKL - SYD -	TYO - NOU -	AKL
1343	4863 4348	1145
YRT NUC'S		<u>MPM</u>
AKL - SYD	710.98	2210
AKL - TYO	2564.26	6560
AKL - NOU	735.57	
SYD - TYO	2628.48	
NOU - AKL	2406.50	

- 18. Write a short note on
 - a) Green channel.
- b) Red channel.
- c) Customs.
- d) Emigration clearance.
- 19. Calculate fare and complete the fare calculation box.

- 20. a) Decode the following three letter city codes.
 - i) SAO
 - ii) PER
 - iii) DOH
 - iv) BKK
 - v) NBO
 - b) Write the three letter city codes and mention the corresponding country in which it is located.
 - i) Mexico city
 - ii) Karachi
 - iii) Brussels
 - iv) Vancuvour
 - v) Caracas

(2x15=30)